



Patient Safety Benchmark Peer Reporting Program

User Guide

September 11, 2023

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PROGRAM GENERAL INFORMATION

The ASCLS Patient Safety Benchmark Peer Reporting Program provides laboratory leaders a forum to:

- Track individual laboratory performance related to critical patient safety indicators
- Compare individual laboratory performance to peer laboratory performance
- Securely communicate ideas, ask questions, and share Best Practice strategies and improvements with other participants

Becoming a program participant is as easy as:

- Reviewing the program information
- Registering as a participating laboratory
- Determining which Patient Safety Indicators are of interest to your laboratory
- Submitting specific data to the program as defined by the standardized Patient Safety Indicator(s)
- Receiving and reviewing program reports (individual or peer)
- Implementing patient safety improvements
- Participating in the Benchmark Peer Reporting Program Connect Community

Participation in the ASCLS Patient Safety Benchmark Peer Reporting Program is confidential. Aggregate data will be shared, but names of participants or specific data identifiers are not shared.

PROGRAM REGISTRATION INSTRUCTIONS

1. Prior to submitting your registration, obtain approval from the appropriate facility leadership to enroll your laboratory in the program and submit your laboratory's data to the Patient Safety Benchmark Peer Reporting Program.
2. Only current ASCLS members may register as a participating laboratory for the program. The ASCLS member must be listed as the 'Submitter' in the online form. ASCLS member ID # is required.

Submitters Name *(Required)*
Must be an ASCLS Member.

First Last

ASCLS Member ID Number *(Required)*

3. **Contacts:** Contact designation should include 1-2 key leaders that will hold responsibility for fulfilling the program requirements and will be members of the 'Benchmark Peer Reporting Program' connect community. Contacts will receive program communications. A primary contact is required (may be the same as the registration submitter) or another program leader. A secondary contact is optional but is recommended. The contacts designated may be ASCLS members or ASCLS non-members. If a contact is not an ASCLS member, they are required to complete a non-member customer registration (refer to page 4, Non-Member Customer Registration Instructions).

The screenshot shows a registration form titled 'Contacts'. It contains two main sections: 'Primary Contact' and 'Secondary Contact'. Each section has a name field (split into 'First' and 'Last') and an email field. The 'Primary Contact' fields are marked as '(Required)'.

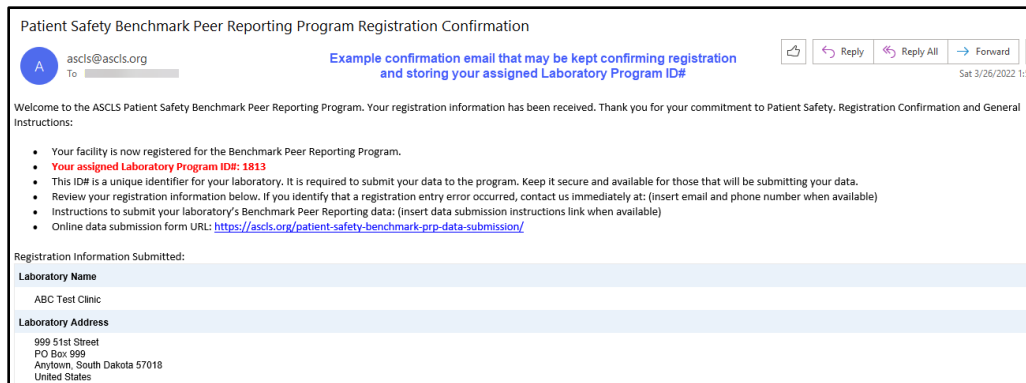
4. Prior to filling out the registration form verify that you have all the information required. (Refer to Attachment 1: Registration Worksheet)
5. Enter registration information via the online form at:
<https://ascls.org/patient-safety-benchmark-prp-reg/>

The screenshot shows the ASCLS website's registration page. The header includes the ASCLS logo and navigation links: MEMBERSHIP, EDUCATION, COMMUNICATION, PARTICIPATE, ADVOCACY-ISSUES, CAREERS, P.A.C.E., and ABOUT US. The main heading is 'Patient Safety Benchmark Peer Reporting Program-Registration'. Below this is a 'General Instructions' section with the following text: 'Prior to submitting your registration, obtain approval from the appropriate facility leadership to enroll your laboratory in the program and submit your laboratory data to the Peer Comparison Program. Only ASCLS members may submit registration request. The ASCLS member must be listed as the 'Submitter' on this form. ASCLS member ID number is required. Prior to filling out this form verify that you have all registration information required.'

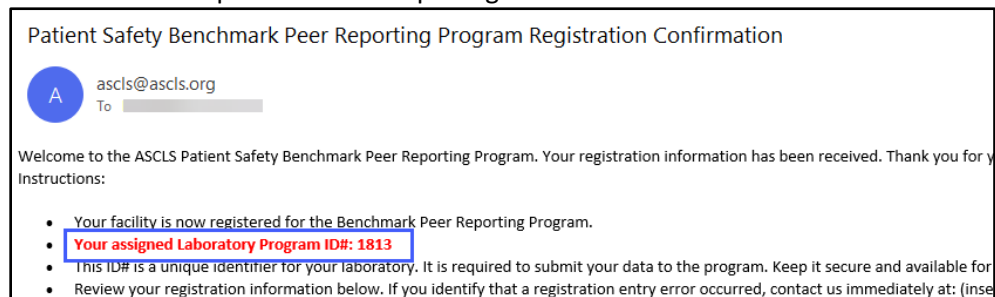
6. After the registration is submitted, a pop-up screen will appear showing your registration information. You will also receive a confirmation email that can be printed to confirm your registration. After receipt of the registration confirmation email you are approved to begin submitting the specific Patient Safety Indicator(s) (PSIs) data your laboratory chooses to participate in. You may choose to participate in one or multiple benchmarks. If desired, the laboratory may start data submission for the PSIs at different times.

The screenshot shows a confirmation page titled 'Patient Safety Benchmark Peer Reporting Program-Registration'. It states: 'Your Patient Safety Benchmark Peer Reporting Program registration has been submitted.' and 'Your assigned Laboratory Program ID#: 1813'. It explains that this ID# is a unique identifier for the laboratory. A confirmation email will be sent with additional instructions. It also provides contact information for registration errors. At the bottom, it shows 'Registration Information Submitted:' with a table containing 'Laboratory Name' and 'ABC Test Clinic'.

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7. Your Laboratory Program ID # provided in the registration confirmation email is a unique identifier for your facility and it is required to submit PSI data to the Benchmark Peer Reporting Program. Keep it in a safe place and only share this identification number with appropriate laboratory leaders and staff who will be responsible for completing PSI data submissions.



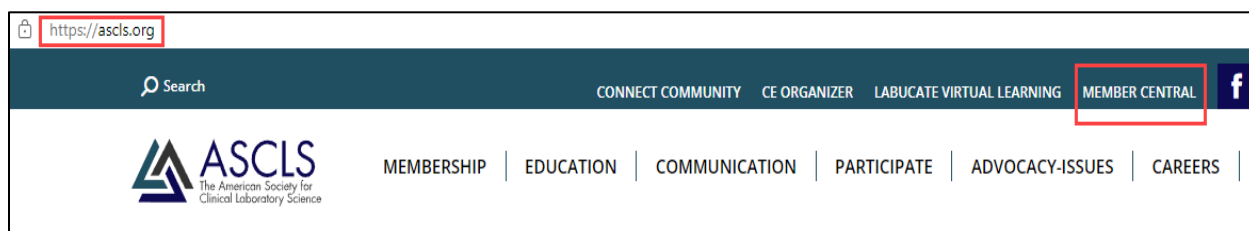
8. Review the registration information in the confirmation email. If you identify that a registration error has occurred, or have any other questions about the Benchmark Peer Reporting program contact us at: benchmark@ascls.org

CUSTOMER PROGRAM REGISTRATION FOR ASCLS NON-MEMBERS

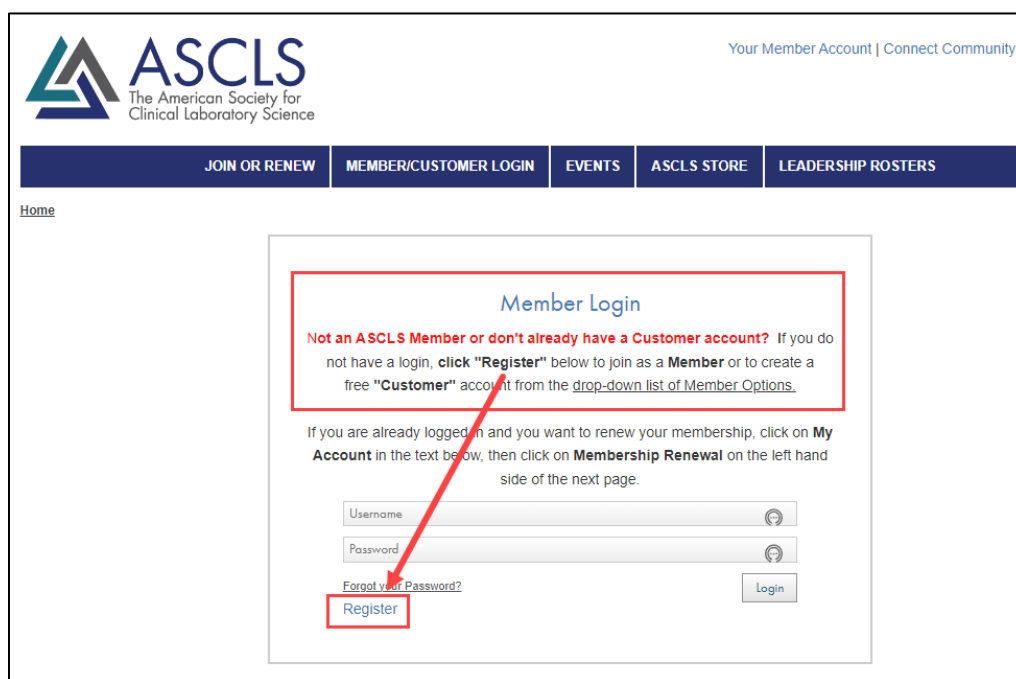
During the laboratory registration process, any Benchmark Peer Reporting Program contact/leader who is not an ASCLS member is required to complete a 'non-member customer registration' to be able to receive program communications and have access to the Benchmark Peer Reporting Program connect community. Non-member customer registration should be completed within 1-2 days after the laboratory has submitted its registration to be a participant laboratory.

Non-Member Customer Registration Instructions

1. Go to: <https://ascls.org/> → Click 'MEMBER CENTRAL' (button upper right corner)



2. On the MEMBER CENTRAL page → Click 'REGISTER' (lower left under 'forgot your password')



- On the REGISTRATION page → Under Membership Type Details: Select 'CUSTOMER' in the drop-down box

Membership Application

MEMBERSHIP OPTIONS > MEMBER INFO > USER INFO > PAYMENT

Sustaining Membership is a status that can be added to ANY professional membership category. Sustaining Members are many of ASCLS's most loyal and engaged members who have approached the leadership about finding ways to provide more resources to support the Society's mission. Sustaining Membership can be added to any other membership for \$100 each year and carries with it some new perks that will help these dedicated members stand out for the profession.

Customer (non-member registered user) **USER REGISTRATION TO ACCESS TO THE BENCHMARK CONNECT COMMUNITY**

Utilize this category to setup a system login to purchase products at non-member rates. This category includes no member benefits but will allow you to sign into the ASCLS Education site (www.labucate.org) to purchase CE products.

Please note: The ASCLS membership year runs from August 1 through July 31. Memberships are non-refundable.

Membership Type Details

Membership Options: -- Please Select --

Click 'Customer' from drop down box

- On CUSTOMER page → submit your email address to check for previous registration → Click 'Next'

ASCLS
The American Society for
Clinical Laboratory Science

Your Member Account | Connect Community | CE Organizer

JOIN OR RENEW | MEMBER/CUSTOMER LOGIN | EVENTS | ASCLS STORE | LEADERSHIP ROSTERS

Home > Membership Application

Membership Application

MEMBERSHIP OPTIONS > MEMBER INFO > USER INFO > GROUP AND COMMITTEE > PAYMENT

Personal Information

Please enter your name or email to check if you already have a record with us.

Please enter your either your last name or email address below.

Submit email below to check for previous registration

* Required Information

Last Name: * [Input Field]

OR

Email Address: * [Input Field]

Next >>

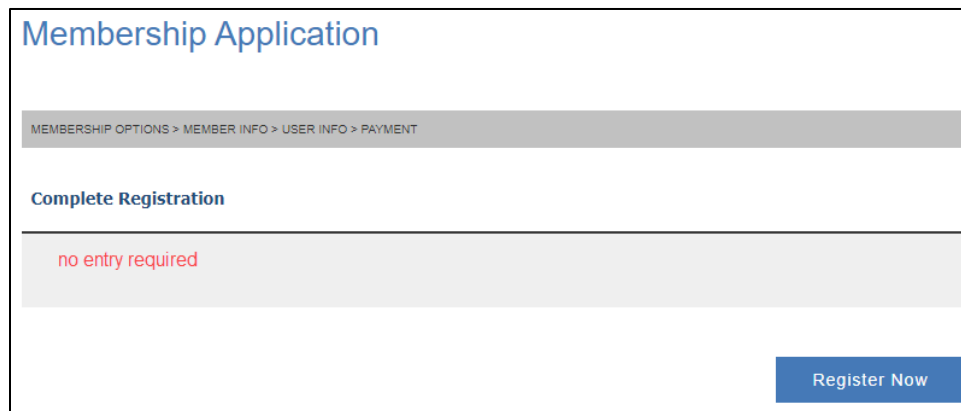
5. On Member Information page → complete all red asterisk information → Click 'Next'

The screenshot shows the ASCLS website header with the logo and navigation links: JOIN OR RENEW, MEMBER/CUSTOMER LOGIN, EVENTS, ASCLS STORE, and LEADERSHIP ROSTERS. The breadcrumb trail is Home > Membership Application. The main heading is Membership Application. Below it is a progress bar: MEMBERSHIP OPTIONS > MEMBER INFO > USER INFO > GROUP AND COMMITTEE > PAYMENT. The section is titled Member Information with the instruction: Please enter your contact info below. Under Contact Information, there is a note: Complete all required information marked with red asterisk * Required Information. The form fields are: Prefix (dropdown), First Name *, Middle Name, Last Name *, Suffix, Contact Type (Primary Individual), Address Type (Work Address), and Street Address *.

6. On the User Information page → system will assign your username as your email → Select and enter your password and password confirmation → Click 'Next' (file/store your username and password to be used for customer login and community access)

The screenshot shows the ASCLS website header with the logo and navigation links: JOIN OR RENEW, MEMBER/CUSTOMER LOGIN, EVENTS, ASCLS STORE, and LEADERSHIP ROSTERS. The breadcrumb trail is Home > Membership Application. The main heading is Membership Application. Below it is a progress bar: MEMBERSHIP OPTIONS > MEMBER INFO > USER INFO > GROUP AND COMMITTEE > PAYMENT. The section is titled User Information with the instruction: Your username is your primary email address. To the right, it says: For Login: Your username will be your email address. Below this is the Username and Password section with a note: * Required Information. The form fields are: Username * (with a note: This Username is Available For Your Use.), Password * (with a note: Minimum of Six Characters), and Confirm Password *. To the right of the password fields, it says: System should indicate that your username is available for and Enter the password that you will use for login. At the bottom right is a Next >> button.

7. On the Complete Registration page → Click 'Register Now' (lower right)



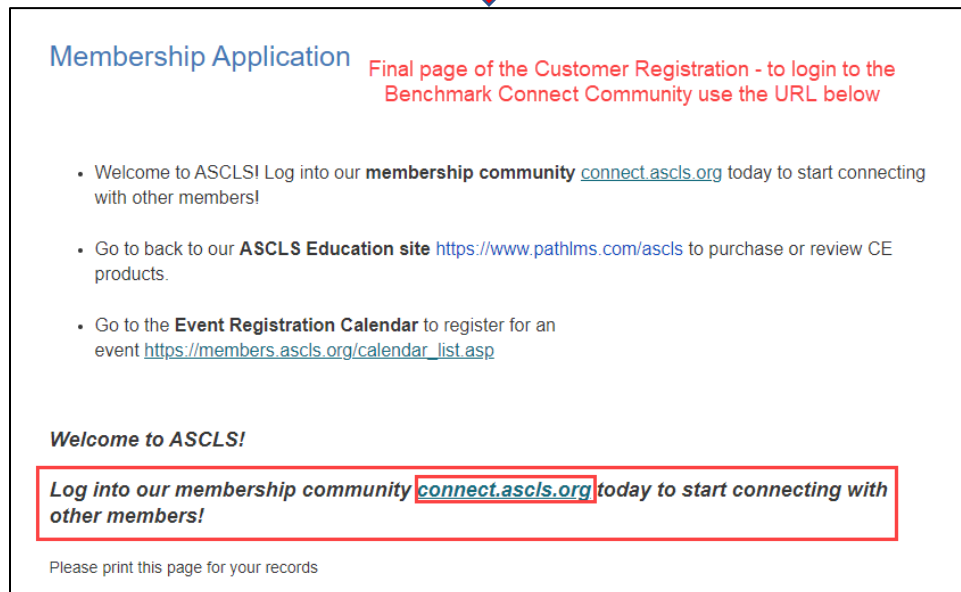
Membership Application

MEMBERSHIP OPTIONS > MEMBER INFO > USER INFO > PAYMENT

Complete Registration

no entry required

Register Now



Membership Application

Final page of the Customer Registration - to login to the Benchmark Connect Community use the URL below

- Welcome to ASCLS! Log into our **membership community** connect.ascls.org today to start connecting with other members!
- Go to back to our **ASCLS Education site** <https://www.pathlms.com/ascls> to purchase or review CE products.
- Go to the **Event Registration Calendar** to register for an event https://members.ascls.org/calendar_list.asp

Welcome to ASCLS!

Log into our membership community connect.ascls.org today to start connecting with other members!

Please print this page for your records

IMPORTANT NOTES:

- This manual non-member customer registration may take 1-3 working days for the registration to complete in the system.
- After the registration process is complete, you will be able to access the connect community at the address above or access it directly from the ascls.org website by clicking 'CONNECT COMMUNITY' at the top of the page. Login is required using the customer's name and password selected during the registration process
- Non-member customers will also receive other types of professional ASCLS communications.
- Contact the Benchmark Peer Reporting Program administrator at benchmark@ascls.org if you unable to access the connect community after 3 working days from day of customer registration.
- For additional information on content and logging into ASCLS to access the Benchmark Peer Reporting Program connect community – Refer to 'Benchmark Peer Reporting Program – Connect Community' section of this Users Guide

PROGRAM DATA SUBMISSION INSTRUCTIONS

Prior to beginning your laboratory's data submission to the Patient Safety Benchmark Peer Reporting Program, the following must be completed:

- Approval obtained from the appropriate facility leadership to enroll your laboratory in the program and submit your facility's laboratory data to the program
- Completion of the online registration as indicated by receipt of email confirmation with your laboratory's unique Laboratory Program ID

(Registration Form URL: <https://ascls.org/patient-safety-benchmark-prp-reg/>)

The screenshot shows an email titled "Patient Safety Benchmark Peer Reporting Program Registration Confirmation" from ascls@ascls.org. The email body welcomes the user and provides instructions. A red box highlights the text: "Your assigned Laboratory Program ID#: 1813".

- Selection of which Patient Safety Indicators (PSI) program(s) your laboratory will participate in (note: you do not need to complete any data entry on the form to access the below information)
 - A list of PSI benchmark programs and links are available in the online data submission form and under the 'Patient Safety Indicator' drop down menu. A copy of the defined PSIs can be downloaded from the website.

(Data Submission Form URL: <https://ascls.org/patient-safety-benchmark-prp-data-submission/>)

The screenshot shows the "Patient Safety Indicator (Required)" section of the data submission form. It includes a dropdown menu with "202 Delayed Result Specimen Rejection" selected.

- To download a printable copy and evaluate the program PSI data submission requirements, click on the 'Refer to defined PSI: data collection, analysis and reporting' link found in the 'numerator section of the form'. Note: PSI definitions can also be found in the program connect community library

The screenshot shows the "Patient Safety Indicator (Required)" section of the data submission form. It includes a dropdown menu with "202 Delayed Result Specimen Rejection" selected. Below this, there are two sections: "202-Total Delayed Specimens (Numerator)" and "202-Total Specimens Received (Denominator)". The numerator section includes a definition and a link: "(Refer to defined PSI: data collection, analysis and reporting)". A blue arrow points to this link. Both sections have "Enter Whole Numbers" input fields.

DATA COLLECTION AND SUBMISSION INSTRUCTIONS

General Instructions

1. Determine the specific data needed as defined in the Patient Safety Indicator (PSI) under the section titled 'Data Collection, Analysis, and Reporting.' The data collected and submitted must be exactly as defined (i.e., numerator, denominator, collection time period, etc.) in the indicator.

Data Collection, Analysis, and Reporting:

Scope of Indicator: Define the indicator specific service area (e.g. ED, ICU, Urgent Care, or combination) to monitor

Numerator: Total number of rejected specimens that require recollection

Instructions:

- Record and count each specimen that is rejected for testing and requires recollection
- Example categories of unacceptable specimens that require recollection include:
 - Patient or specimen identification error (i.e. wrong patient, specimen labeling error, etc.)
 - Unacceptable specimen type (i.e. wrong matrix, incorrect container/tube, no specimen, quantity not sufficient, inadequate specimen-anticoagulant ratio, etc.)
 - Specimen integrity (i.e. hemolyzed, lipemic, clotted, incorrect temperature or storage, incorrect preparation, contaminated, too old, specimen leaking or damaged in transport, etc.)

Denominator: Total number of specimens received

Instructions:

- Do not count specimens that were submitted as 'extras' (i.e. are not required to complete testing ordered).
- Count only the number of specimens (i.e. tubes/collection containers) required to perform testing ordered.

Data Collection Time Frame: 1 calendar month (e.g. January 1-31; June 1-30)

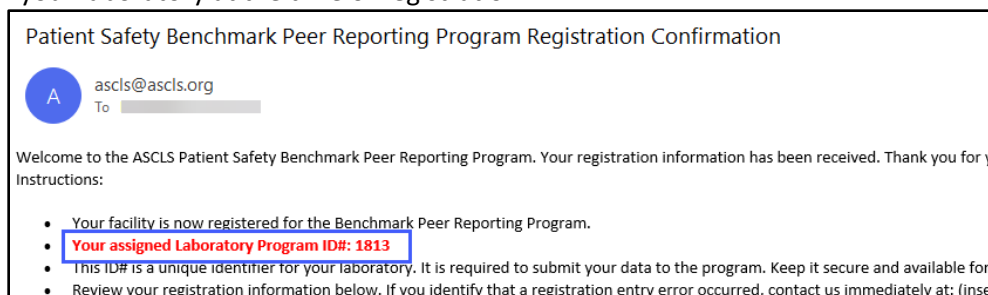
Instructions:

- Suggested Baseline Assessment: collect and report three (3) individual consecutive calendar months
- Data collection may be collected more frequently in a way that is manageable for the laboratory (e.g. daily, weekly, monthly)
- Final data collected must include all days in the calendar month

2. Determine the laboratory's sources to obtain the defined data. Data collection must be standardized utilizing the same sources and process each time data is submitted.
 - a. It is recommended to complete a pilot data collection study to ensure that the defined data is available, and data submission can be completed within the required time frame.
3. Determine which laboratory professional(s) will be responsible for data collection and submission. Train the responsible staff in the data collection and submission process.
4. Establish the dates for data collection and submission for your laboratory. It is recommended that time is allocated for collecting and preparing the data to allow submission, **no later than the 20th of the month following the period of collection**. Example: If collection period is for one month and the month being submitted is January 1-31, then the data submission deadline would be February 20.
5. Contact the Benchmark Peer Reporting Program administrator at benchmark@ascls.org if you have any questions about data that is to be collected, required time frames, or online submission process.

Data Collection and Submission Instructions

1. Collect the required data for the defined time period. (Refer to Attachment 2: PSI Data Collection worksheet)
2. Submit the data online. URL: <https://ascls.org/patient-safety-benchmark-prp-data-submission/>
 - a. Ensure the Laboratory Program ID # entered, is the unique program ID number assigned to your laboratory at the time of registration.

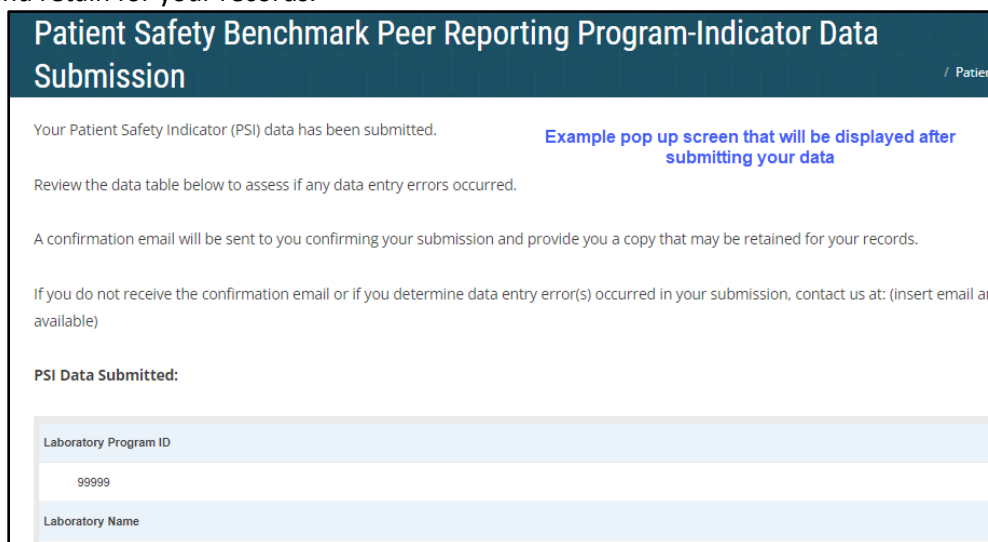


- b. Prior to clicking the 'submit' button, verify all data entry fields are complete and entry errors have not occurred.

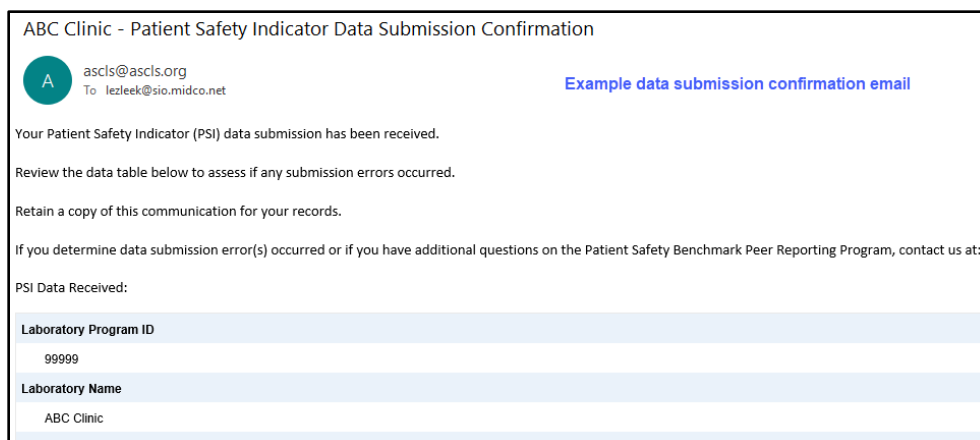
c. Data Submission Deadline: submit data by the 20th of the month after the defined data collection time period

Example: Data collection time period 01/01/22 – 01/31/22
Data Submission Deadline: 02/20/22

- d. If you will be submitting data for more than one PSI, separate data submissions **must** be completed for each.
3. Data submission confirmation: You will receive an immediate pop-up data table upon submitting your data (this allows you to immediately review the data you submitted for entry errors). In addition, a confirmation email will be sent to you. Review the confirmation email for any errors, print and retain for your records.



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4. Contact the Benchmark Peer Reporting Program administrator at benchmark@ascls.org if you do not receive a data submission confirmation email, have any questions or if you determine that data entry errors occurred.

ATTACHMENT 1: PROGRAM REGISTRATION WORKSHEET

Note: It is helpful to have a copy of your laboratory's submitted CLIA CMS-116 form and CLIA Certificate available for reference if your laboratory is certified by CLIA (CMS). If your laboratory certification is through a CLIA exempt entity (e.g., New York State, Washington State, Department of Defense, Department of Veterans Administration) it is helpful to have that certification information available.

| Registration Entry Item | Comments |
|---|--|
| Laboratory Name | |
| Laboratory Address | Street Address (physical address) Address Line 2 (mailing address, if different from physical address) City State Zip |
| Submitter's Name (must be a current ASCLS member) | First Last (Will receive all communications and reports from the program) |
| ASCLS Member ID | |
| Submitter's Email | |
| Primary Contact Name (Required – may be ASCLS member or non-member) | First Last (May be the same as the submitter or another primary laboratory contact; will receive copy of all communications and reports from the program) |
| Primary Contact Email (Required) | |
| Secondary Contact Name (Optional, not required – may be ASCLS member or non-member) | First Last |
| Secondary Contact Email (Optional, not required) | |
| Laboratory Certification Status (Required) | Select your laboratory's certification agency (Choices: CMS, Department of Defense, Veterans Administration, New York State, Washington State) |
| CLIA Certificate Type (Required) | Select the level of certification your laboratory holds (Choices: Certificate of Waiver, Certificate for Provider Performed Microscopy, Certificate of Compliance or Certificate of Accreditation) |
| Testing Complexity Levels (Required) | Indicate <u>all</u> complexity levels of testing that are performed in your laboratory (Choices: waived, PPM, moderate, high) |
| Testing Specialties (Required) | Indicate <u>all</u> testing specialties performed in your laboratory (Choices: Chemistry, Hematology, Microbiology, Immunology, Immunohematology, Histocompatibility, Genetic Testing, Pathology – refer to online form for additional testing type examples) |
| Type of Laboratory (Required) | Select the one description that best describes your facility type (Examples: hospital, physician office, independent laboratory, community clinic, public health, etc.) |
| Multiple Sites (Required) | Mark YES only if your CLIA certification has approved multiple testing sites under your single laboratory CLIA ID number (Information is available on your CLIA certificate and your submitted CMS 116 form). If you mark yes, you must briefly describe other testing locations that are defined as the multiple site locations (i.e., ED, ICU, 2 nd floor, etc.) |
| Annual Test Volume (Required) | Select the volume range for your laboratory; volume must be calculated as outlined in the 'Instructions for Counting Tests' URL: https://ascls.org/wp-content/uploads/2022/01/PSI_Counting_202101.pdf |

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Laboratory Program ID #: _____ Laboratory Name: _____

PSI #: _____ Indicator Name: _____

[illegible]

BENCHMARK PEER REPORTING CONNECT COMMUNITY & PROGRAM REPORTING INFORMATION

Benchmark Peer Reporting Program - Connect Community

The Benchmark Peer Reporting Program Connect Community is a private online platform for best practice sharing, program communication, member-to-member communication and a document repository of materials related to the program. All primary and secondary contacts identified via the participant laboratory program registration become members of this Connect Community with access to all information within the community.

Best Practice Sharing and the Benefits

Benchmarking is a critical activity whereby processes are evaluated against standards set by a facility for patient safety improvement initiatives. Data shared by participants of this peer comparison benchmarking program permits comparisons to laboratories similar in size and scope, as well as all laboratories in the program. Benefits and opportunities of peer comparison and best practice sharing include:

- Sharing best practices, resources, and references to improve patient safety
- Asking questions and discussing improvement ideas with colleagues in other laboratories
- Assessing the importance and potential impact of what is being measured
- Determining steps that may be taken to improve or maintain a high standard of patient safety

Connect Community General Content

Communication

Types of Communication:

- Program Administration to Participants: program updates, recommendations, instructional materials, polls, program Q&A
- Participants: questions to the group, questions, or communication with individual members, communicating best practice information (participant specific experiences/studies, patient safety products, references, resources, educational materials, etc.)

Library (Document Repository)

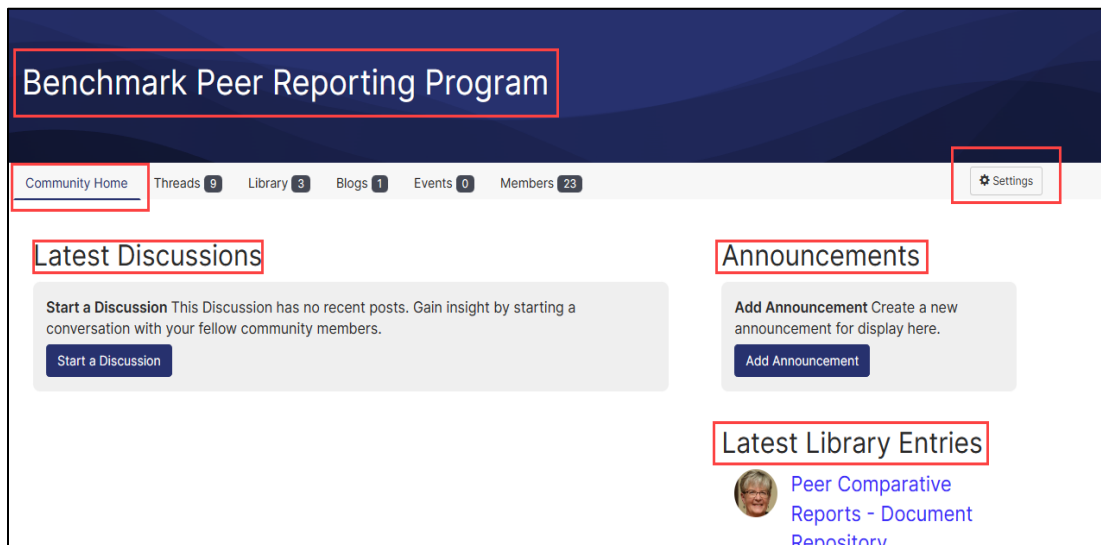
Types of documents in the library:

- Patient safety benchmark reference and resource materials
- Program resource and educational materials
- Program Peer Comparison reports
- Best practice sharing topics

Quick Tour: Benchmark Peer Reporting Program Connect Community Content & Tabs

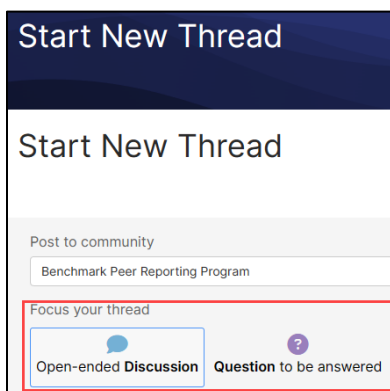
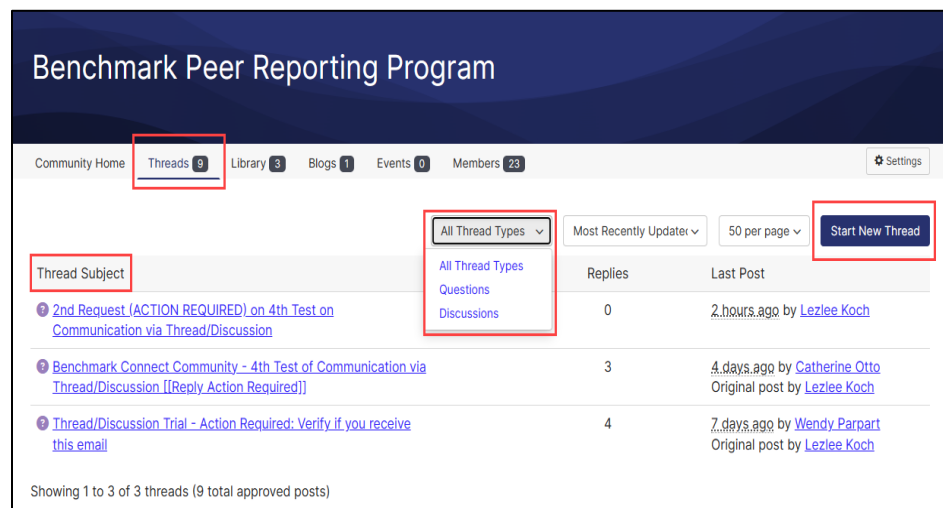
Community Home:

- The first tab (Home Page) displays when the Benchmark Peer Reporting Program community is accessed from 'My Communities.' This tab provides an overview of the newest items posted in the community (e.g., discussions, library entries, announcements).
- The "Settings" button located to the right of the tabs (on all pages) reflects preference selections for receipt of your email notifications (real time, daily digest).
 - Note: It is unacceptable for representatives of a laboratory participating in this program to select 'no mail.'



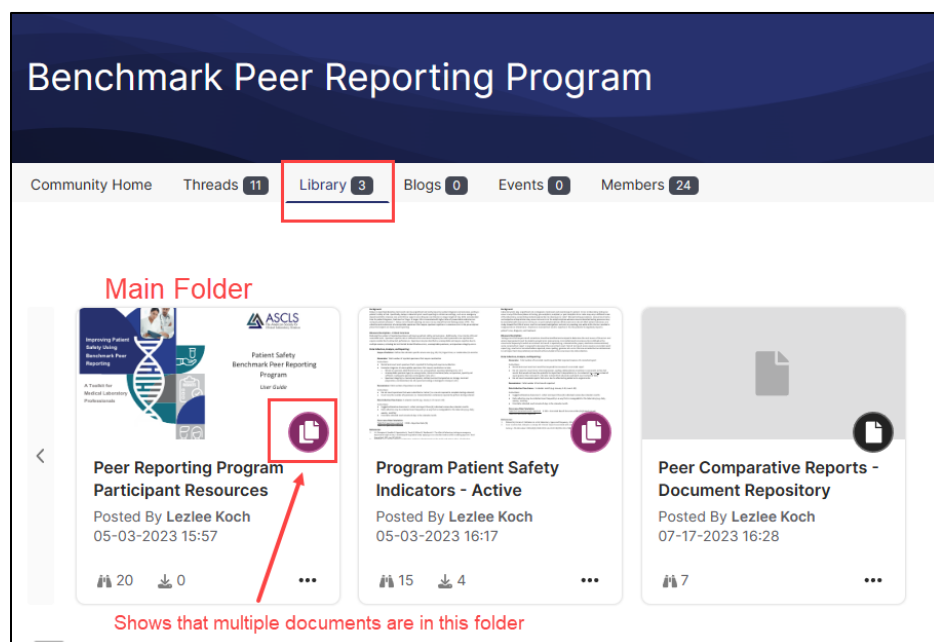
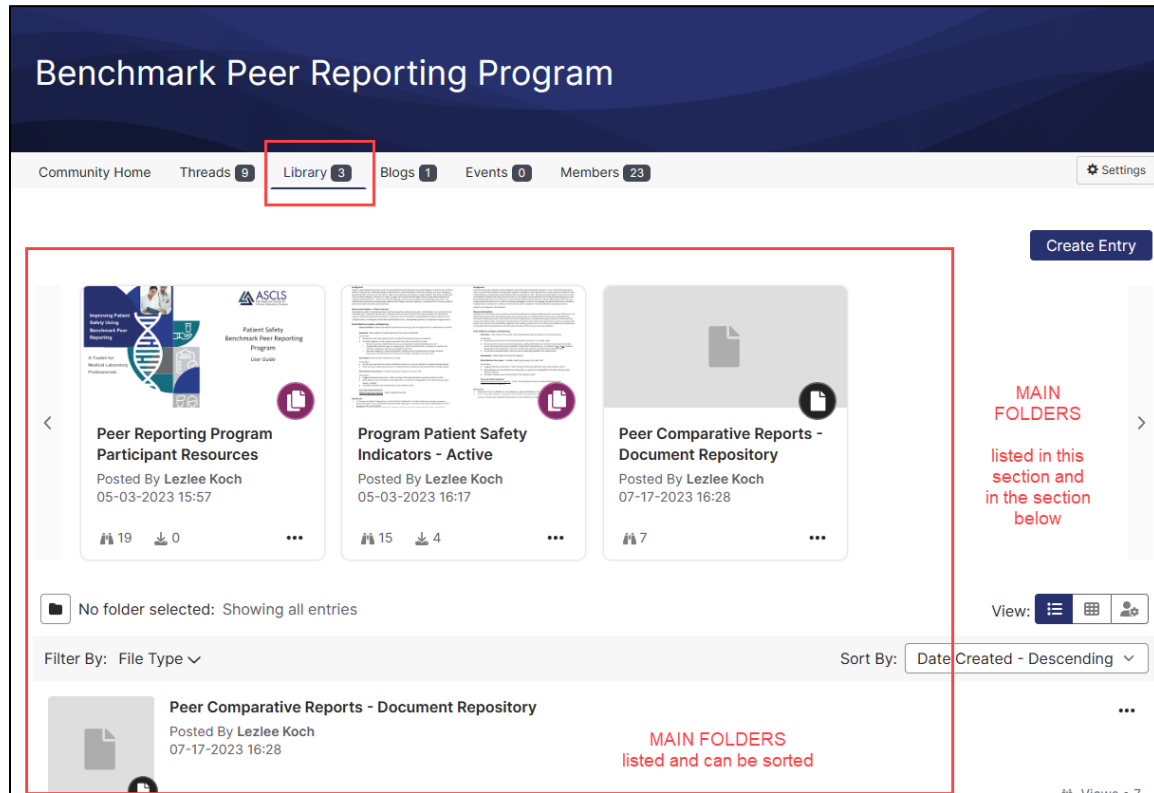
Threads:

- The second tab (Threads) is used to post best practice information or discussions that allow other members to respond to postings. This tab may also be referred to as 'Discussions'. There are two types of threads:
 - Open-ended discussion (e.g., best practice sharing references, resources, experiences, studies that a member wants to share with the community members)
 - Question to be answered (Q&A) (e.g., member can use to request input from other community members related to the program, patient safety topics, experiences others have had, performance criteria on other types of patient safety monitors)
- When this tab is opened, you will see a listing of Thread by Subject. Each subject will identify the author of the post and how many replies have been posted. Clicking on a thread subject will open the topic being discussed
- All community members are highly encouraged to respond to requests in thread/discussion postings

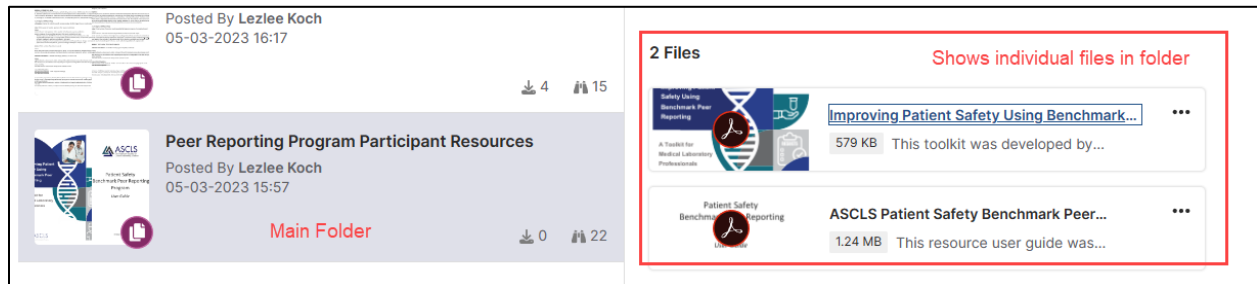
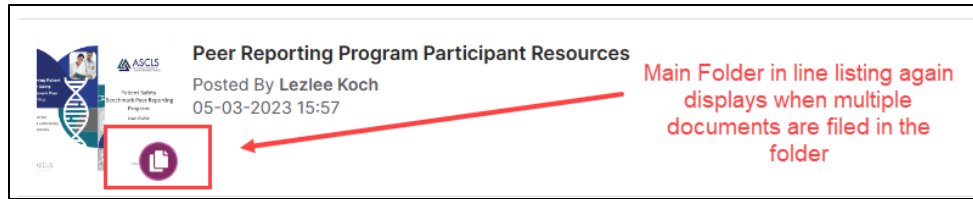


Library:

- The third tab (Library) is organized into main topic folders. Each folder contains documents filed in the folder
- Clicking on the main folder shows all documents available in the folder for review or download

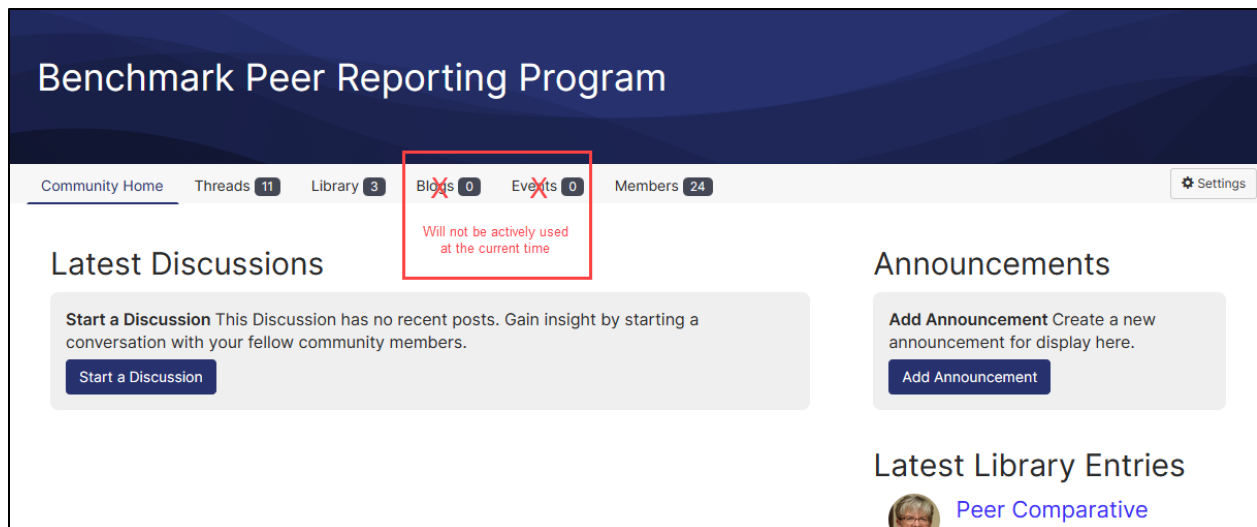


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Blogs and Events:

- The fourth tab (Blogs) and fifth tab (Events) will not be actively used at the current time



Members:

- The sixth tab (Members) provides a directory of all members in the Benchmark Peer Reporting Program Connect Community
- This tab allows the user to search for individual community members, and provides a line list of all members sorted by last name
- Members can 'send messages' to individual members through this tab

The screenshot displays the 'Members' tab of the Benchmark Peer Reporting Program. The header bar includes navigation links: Community Home, Threads (11), Library (3), Blogs (0), Events (0), and Members (24), which is highlighted with a red box. A red annotation 'Lists members in community' points to the Members tab. Below the header, there are search filters for First Name, Last Name, Company Name, and Email Address. A red annotation 'Allows searching for a member' points to the Last Name field. Below the filters are 'Find Members' and 'Clear All' buttons. On the right, there is an 'Export' button. The main content area shows a list of members. The first member is Jean Bauer, located in Milwaukee, WI, United States. The second member is Deborah Blecker-Shelly, a Lab Manager at Capital Health, Microbiology & Molecular Diagnostics. A red box highlights the 'Send Message' buttons for both members, with a red annotation 'Allows communication with individual members' pointing to them. The interface also shows 'Showing 1 to 20 of 24' and a red annotation 'Also lists all members sorted by last name'. Sorting options are set to 'Name A-Z' and '20 per page'.

Benchmark Peer Reporting Program

Community Home Threads **11** Library **3** Blogs **0** Events **0** **Members 24** Lists members in community Settings

First Name

Last Name Allows searching for a member

Company Name

Email Address

Find Members Clear All

Export

Showing 1 to 20 of 24 Also lists all members sorted by last name Name A-Z 20 per page

| | | | | |
|--|------------------------|--|---------------------|----------------|
| | Jean Bauer | Milwaukee, WI United States | Send Message | Add as Contact |
| | Deborah Blecker-Shelly | Capital Health Lab Manager - Microbiology & Molecular Diagnostics | Send Message | Add as Contact |

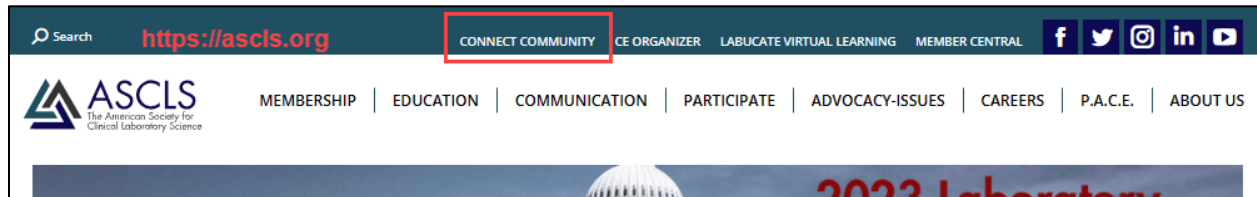
Allows communication with individual members

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Benchmark Peer Reporting Program Community – Login Instructions

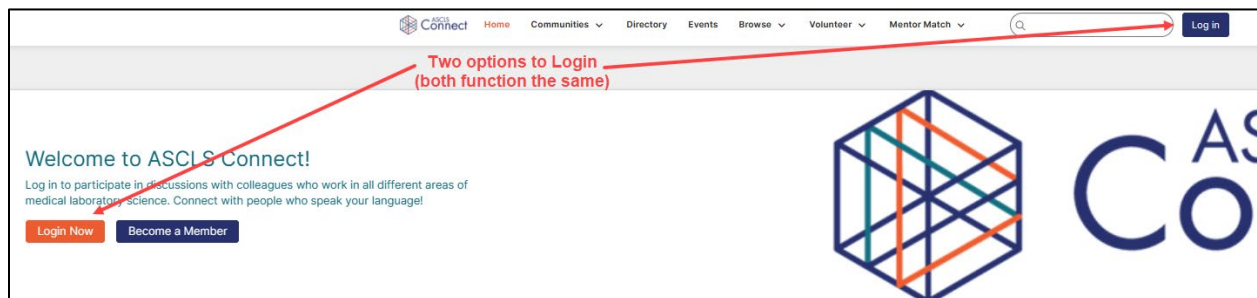
Login Instructions:

- Go to ASCLS website <https://ascls.org>
- Click 'CONNECT COMMUNITY'



- Note: alternate direct URL to the Connect Community page <https://connect.ascls.org>

- Login using the email and password you use as an ASCLS member or for nonmembers the email and password you provided when you completed customer registration
- If you have forgotten your password, click 'Forgot your Password'



Member Login

Not an ASCLS Member or don't already have a Customer account? If you do not have a login, click **"Register"** below to join as a **Member** or to create a free **"Customer"** account from the [drop-down list of Member Options](#).

If you are already logged in and you want to renew your membership, click on **My Account** in the text below, then click on **Membership Renewal** on the left hand side of the next page.

[Forgot your Password?](#)

[Register](#)

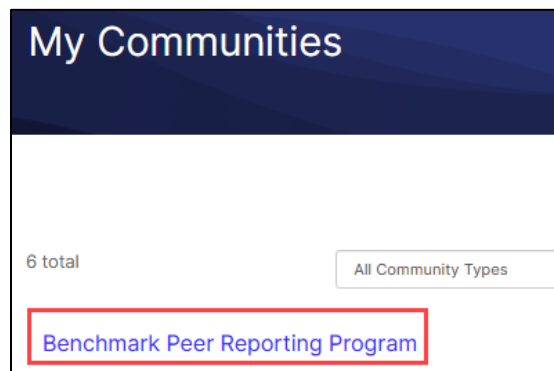
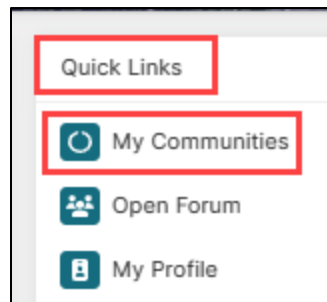
- After logging in you should be on the general community homepage, select the 'Benchmark Peer Reporting Program' community

- May be found in a couple of areas:



My Communities Quick List is found on the left side of the page

--OR USE THE QUICK LINKS ON THE RIGHT SIDE OF THE PAGE--



Right side of the page → click My Communities → select Benchmark Peer Reporting Program to access this community

Program Reporting Information **[[UNDER DEVELOPMENT]]**

Report Types:

- Individual Laboratory Dashboard Report: Shows the laboratory's Patient Safety Indicator (PSI) rates and statistical analysis.
- Peer Comparative Report: Will include comparative reporting with the participant's group and the overall group report of all participants

Report Frequency:

Reports Will Be Sent To: